

JUST GET
MOVING.

VIActiv TOP 10

Our best service for everyone who wants to start a healthier future.



VIActiv Bonus

Up to **110 euros** annual bonus for regular checkups and a healthy lifestyle

VIActiv Prämie

One **month's contribution back** for no visits to the doctor in one year (except checkups)

VIActiv Kurse

550 euros costs per year covered for certified sports and health courses such as yoga, pilates, running, etc.

VIActiv Sportcheck

Every two years **140 euros** subsidy for a sports medical checkup with personalized advice

VIActiv Fitness

Free full-body strength training in more than 300 quality-checked fitness studios all over Germany

Professional teeth cleaning

60 euros annual subsidy for consistent teeth prophylaxis by a professional

Osteopathy

360 euros per year for the alternative treatment of back pain and many other ailments

Travel vaccinations

100 percent reimbursement for all travel vaccinations recommended by the German vaccination committee (STIKO)

VIActiv Privat

Additional individual cover on **favorable terms** in cooperation with Barmenia Krankenversicherung

VIActiv Natur Privat

Additional cost-effective rate for alternative medicine in cooperation with our partner praenatura

BE VIACTIV!

As Germany's sports health insurance company, VIACTIV accompanies people on their journey towards a more active life. Our satisfied customers value that we inspire them in terms of their health and support them in finding new ways to stay fit in the long term. How we do that: With the courage to change, innovative concepts and a team that is always there for you with its expertise. Discover what's in you and grow beyond yourself every day - with us at your side! viactiv.de/mitglied-werden

DEUTSCHES INSTITUT
FÜR SERVICE-QUALITÄT
GmbH & Co. KG

1. PLATZ

**Testsieger
Krankenkassen**

TEST Juni 2020
21 gesetzliche Kassen

www.disq.de
Privatwirtschaftliches Institut

ntv

viactiv.de

As of Datum Date ddmmyyyy

I would like to become a member of the VIACTIV health insurance fund.

My personal data

Name										Vorname									
Last name										First name									
Geburtsname										Geburtsort									
Name at birth										Place of birth									
Geburtsdatum										Staatsangehörigkeit									
Date of birth										Nationality									
										<input type="checkbox"/> weiblich female <input type="checkbox"/> männlich male <input type="checkbox"/> divers various									
Straße										Hausnummer									
Street										House number									
PLZ										Ort									
Postal Code										Town									
Telefon																			
Telephone																			
E-Mail																			
Email																			
Familienstand:										Lebenspartnerschaft									
Marital status:										Civil partnership									
<input type="checkbox"/> ledig single										<input type="checkbox"/> verheiratet married									
										<input type="checkbox"/> Lebenspartnerschaft Civil partnership									

Details relating to my insurance relationship

<input type="checkbox"/> ich bin beschäftigt I am employed	<input type="checkbox"/> ich bin freiwillig versichert I am voluntarily insured	<input type="checkbox"/> mein monatliches Bruttoentgelt beträgt bis zu 450,- Euro (Minijob) my monthly gross salary is up to EUR 450.00 (Minijob)
<input type="checkbox"/> ich bin in Ausbildung I am undergoing an apprenticeship	<input type="checkbox"/> ich studiere I am studying	<input type="checkbox"/> ich bin selbstständig I am self-employed
<input type="checkbox"/> ich beziehe Rente I receive a pension	<input type="checkbox"/> ich beziehe AL-Geld I I receive unemployment benefit I	<input type="checkbox"/> ich beziehe AL-Geld II I receive unemployment benefit II
		<input type="checkbox"/> mein Einkommen liegt über der Jahresarbeitsentgeltgrenze (jähr. 64.350,- Euro – Stand 2021) my income exceeds the annual work remuneration threshold (annual. EUR 64,350.00 – status 2021)

Name des Arbeitgebers Name of the employer	
Straße Street	Hausnummer House number
PLZ Postal Code	Ort Town
Beschäftigt seit Employed since	

Ich war zuletzt versichert I was last insured at	
Name der Krankenkasse/Krankenversicherung Name of the last health insurance fund/health insurance	von from
	ddmmyyyy
	bis to
	ddmmyyyy

<input type="checkbox"/> pflichtversichert compulsorily insured	<input type="checkbox"/> privat private	<input type="checkbox"/> freiwillig voluntary	<input type="checkbox"/> nicht gesetzl. versichert not compulsory statutory insurance	<input type="checkbox"/> familienversichert covered by family insurance	<input type="checkbox"/> Zuzug aus dem Ausland Moved from overseas
<input type="checkbox"/> Es sollen Familienangehörige kostenfrei mitversichert werden. Bitte senden Sie mir den erforderlichen Fragebogen zu. Yes, I have family members, who are to be co-insured free of charge. Please send me the necessary questionnaire.					

Grund für den Kassenwechsel	Reason for health insurance company change
<input type="checkbox"/> Mein Versicherungsstatus ändert sich. (z.B. Aufnahme einer neuen Beschäftigung/Ausbildung/Studium etc.) My insurance status is changing. (e.g. starting a new job/vocational training course/university etc.)	<input type="checkbox"/> Mein Versicherungsstatus ist unverändert (Bitte informieren Sie meine Vorkasse über meinen Kündigungswunsch) There have been no changes to my insurance status. (Please inform my previous health insurance company of my intention to change companies)

My signature

Datenschutzrechtliche und werberechtliche Einwilligungserklärung **Consent as per the GDPR data protection and advertising provisions**

☐ Ich bin damit einverstanden, dass die VIACTIV Krankenkasse meine angegebenen personenbezogenen Daten verarbeitet und nutzt, um mich sowohl über die Vorteile einer Mitgliedschaft als auch zum Zwecke der Werbung und/oder Marktforschung schriftlich, telefonisch oder per E-Mail zu informieren und zu beraten.

I hereby permit the health insurance company VIACTIV to process the personal data supplied by myself, and to use this data for the purpose of receiving information and advice in writing, on the telephone or via email about the membership advantages or for advertising and/or marketing purposes.

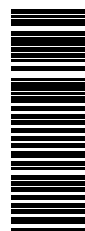
X

Datum und Unterschrift Date and signature

Bitte beachten Sie die beiliegenden Informationen zum Datenschutz. Diese finden Sie auch online unter www.viactiv.de/datenschutz
 Please pay attention to the enclosed information pertaining to data protection. You can also find this online under www.viactiv.de/datenschutz

Nur für interne Zwecke

Vertriebspartner-/Vermittler-Nr. MA – 8i-Kennung BBNR AG Adr.-Quelle-Spez.



BECOME A **VIACTIV** MEMBER NOW!

Complete the application form on the reverse to join the health insurance company VIACTIV now – and enjoy a wide range of benefits.

IT'S EASY:

Submit the completed application form

Fully complete the form on the reverse – preferably in capital letters – and return it to us.

An additional cancellation is not necessary. We will inform your previous health insurance company about your decision to cancel your membership/change companies electronically.

Membership confirmation and health insurance card

Once we have received your form and any additional documentation, we will send you, as well as your employer, a membership confirmation. You will receive your electronic health insurance card as soon as we have received your photo. You can simply upload it online at viactiv.de/egk. You can also wait until you receive a respective form from us and then return the completed form to our service provider together with your photograph.

P.S.: You can then use all of our services and benefit from all of the advantages we offer as soon as you have joined VIACTIV. Welcome to our team!



Of course, you can also apply to join VIACTIV online:
viactiv.de/mitglied-werden



EVERYTHING YOU NEED TO KNOW

Joining and leaving a statutory health insurance company

It's really easy: you can change providers without having to cancel

Changing to VIACTIV is as simple as ABC – and is now even easier. All you have to do is to complete the application form. You don't even have to notify your current health insurance company of your cancellation. We will handle the change for you electronically together with your current health insurance company. The VIACTIV notifies your health insurance company of your intention to change – in return, they confirm to us that you are no longer insured with them. Important to know: A health insurance contract runs for a minimum term of twelve months, provided there are no changes to the insurance status.

More flexibility: Right to change straight away

In some cases, you may even be able to change to the VIACTIV straight away – this is the case whenever your insurance status changes, e.g. when you start a new job. You can therefore profit from the impressive benefits and services offered by Germany's most active health insurance company as soon as you take up your employment.

Good to know: Changing health insurance companies without a change in insurance status

Your insurance status has not changed? In that case, the usual cancellation terms and conditions apply if you want to change health insurance companies. You can join VIACTIV at the end of the month after the usual period of notice of two months has passed. By the way: You have the right to cancel your health insurance with immediate effect if your health insurance company increases the additional employee health insurance contribution rate.

How to contact us:

VIACTIV Krankenkasse

Zentraler Posteingang
45064 Essen
Germany
Fax: 0234 479 1999
service@viactiv.de

viactiv.de

Free service number 24/7

0800 222 12 11

INFORMATION PERTAINING TO DATA PROTECTION

With the statements below we would like to inform you about the processing of your personal data by VIACTIV health insurance fund and VIACTIV long-term care insurance fund* and explain your rights to information to you pursuant to Articles 13 and 14 of the General Data Protection Regulation (GDPR) as well as with regard to your right to object pursuant to Article 21 of the GDPR.

* The following statements (from No. 2) shall also apply accordingly to the VIACTIV long-term care fund

1) Who is responsible for the data processing and who can I contact?

The data controller is:

VIACTIV Krankenkasse
Universitätsstr. 43
44789 Bochum
0800-2221211
service@viactiv.de

VIACTIV Pflegekasse
Universitätsstr. 43
44789 Bochum
0800-2221211
service@viactiv.de

You can contact our data protection officer under:

VIACTIV Krankenkasse
Data protection officer
Willy-Brandt-Platz 3
46045 Oberhausen
0234-479 2799
datenschutz@viactiv.de

VIACTIV Pflegekasse
Data protection officer
Willy-Brandt-Platz 3
46045 Oberhausen
0234-479 2799
datenschutz@viactiv.de

2) Which data do we process? From which sources do these data stem?

Relevant personal data are, for example, your personal details (name, address and other contact data, date and place of birth as well as your nationality), data relating to your membership and your insurance relationship (e.g. start and end or the participation in special forms of care), contribution data (e.g. your bank details), service data (e.g. diagnoses), data regarding care persons or also start and end of the care activity, data of employers and paying agents (e.g. the amount of the work remuneration liable to contribution respectively the amount of the received benefits), advertising and distribution data as well as other data comparable with the stated categories.

We primarily receive the aforementioned data within the scope of the execution of the insurance relationship with you. We moreover also process data, which are admissibly transmitted to us by third parties (e.g. employers or hospitals) or which we collect at third parties. For example, we also obtain information relating to previous illnesses from your previous health insurance funds within the scope of service examinations.

3) What do we process your data for (purpose of the processing) and on which legal basis?

The tasks of a health insurance fund vary considerably (e.g. establishment of the insurance relationship, examination of service obligations, determination of the contribution obligation). Section 284 Fifth Book of the German Social Insurance Code [Fünftes Buch Sozialgesetzbuch - SGB V] is the central social code standard in this case, which lists all purposes, for which we as a statutory health insurance fund are permitted to process data.

With regard to the legal basis it is to be stated that VIACTIV health insurance fund performs tasks of the statutory health insurance while exercising public power assigned for this purpose. The legal basis for the data processing is Art. 6 Para. 1 lit. e GDPR. In some cases the processing of your data is also carried out based on your consent pursuant to Art. 6 Para. 1 lit. a GDPR. This is, for example, the case if you take part in a measure of the "special care" pursuant to Section 140a SGB V.

Furthermore, as a statutory health insurance fund we are also subject to legal obligations, for the fulfilment of which it is necessary to process your data (Art. 6 Para. 1 lit. c GDPR). These include e.g. the report to the responsible Inland Revenue Office owing to the granting of a bonus payment to you.

4) Who receives my data?

Within the VIACTIV health insurance fund only those bodies are given access to your data, which require this in order to settle their tasks. Service providers used by us can also receive data; we conclude contracts with these providers pursuant to Art. 28 GDPR in conjunction with Section 80 Tenth Book of the German Social Insurance Code [Zehntes Buch Sozialgesetzbuch - SGB X]. These are e.g. companies in the categories of IT service, printing services, letter shops, settlement service providers, nursing and care consultancies, consulting companies with analyses of economic feasibility, marketing agencies as well as archiving service providers or also file shredding and data destruction companies.

With regard to the forwarding of data to third parties it is moreover to be noted that we as a health insurance fund are obligated to safeguard the social secrecy (Section 35 First Book of the German Social Insurance Code [Erstes Buch Sozialgesetzbuch - SGB I]. We may only forward information if this is required by statutory provisions or you have consented hereto.

Under this prerequisite receivers of personal data may e.g. be:

- Other responsible payment bodies according to the German Social Insurance Code (e.g. the pension insurance)
- Medical service of the health insurance (MDK)
- Tax authorities
- Supervisory authorities
- Financial institutions
- Employers

5) Are data transmitted to a third country?

A data transmission to bodies in states outside of the European Union (so-called third countries) will not take place.

6) How long are my data stored for?

We process and store your personal data as long as it is necessary in order to fulfil our statutory tasks. Insofar as this necessity ceases to apply the data will be erased by complying with the statutory storage deadlines (Section 304 SGB V).

7) Which data protection rights do I have?

Each data subject has

- the right to information according to Art. 15 GDPR,
- the right to erasure according to Art. 17 Para. 1 GDPR,
- as well as the right to object pursuant to Art. 21 GDPR.
- the right to rectification according to Art. 16 GDPR,
- the right to limitation of the processing according to Art. 18 GDPR

The aforementioned data protection rights are additionally supplemented by special regulations for the social data protection— cf. Sections 83 and 84 SGB X.

You furthermore have the right to revoke a consent granted to VIACTIV health insurance fund to the processing of your personal data at all times. This shall also apply to the revocation of declarations of consent, which were granted to us already before the validity of the General Data Protection Regulation, thus before 25 May 2018. Please note however that the revocation will not affect the lawfulness of the processing carried out until the revocation.

Finally, there is also the right to lodge a complaint at a supervisory authority. For VIACTIV health insurance fund the data protection supervisory authority is the Federal Officer for Data Protection and Information Freedom.

8) Do I have an obligation to provide the data?

VIACTIV health insurance fund provides services as a statutory health insurance fund according to the Fifth Book of the Social Insurance Code. In this context you are obligated to provide the data that are necessary for this purpose and to inform us about any changes (obligation to provide assistance pursuant to Section 60 SGB I). Without the provision of these data on your part we are not in the position to fulfil our task as a statutory health insurance fund.

9) Does an automated decision-making take place?

VIACTIV health insurance fund uses automated processes. Insofar as an automated decision is made in an individual case this is carried out exclusively under the condition of Art. 22 Para. 2 GDPR.

INFORMATION ABOUT YOUR **RIGHT TO OBJECT** PURSUANT TO ARTICLE 21 GENERAL DATA PROTECTION REGULATION

1. Art. 21 Para. 1 GDPR: Individual case-related right to object

You have the right to file an objection, for reasons, which arise from your particular situation, at all times to the processing of personal data relating to you, which is to be carried out owing to Art. 6 Para. 1 lit. e GDPR. We will then no longer process your personal data, unless, we can prove mandatory reasons worthy of protection for the processing, which outweigh your interests, rights and freedoms or the processing serves the assertion, exercising or defence of legal claims.

2. Art. 21 Para. 2 GDPR:

Right to object to a processing of data for purposes of direct marketing

If your personal data are processed in order to conduct direct marketing, you have the right to file an objection at all times against the processing of personal data relating to you for the purpose of such advertising.

If you object to the processing for purposes of direct marketing then we will no longer process your personal data for these purposes.

Your objection can be carried out informally and be sent to VIACTIV health insurance fund:

VIACTIV Krankenkasse or VIACTIV Pflegekasse

Universitätsstr. 43
44789 Bochum
0800-2221211
service@viactiv.de